



Release Reporting & Emergency Response

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Please note:

The information described in this program is general in nature, and may not apply to your specific situation. Legal advice should be sought before taking action based on the information discussed. No attorney-client relationship is formed merely by your attendance at this event.

State Reporting Obligations – Uniform Reporting Procedure

“No later than January 1, 1990, the Department of Environmental Quality and the Department of Public Safety and Corrections shall jointly establish a uniform reporting procedure and facilities, and shall provide the necessary personnel to be available to receive reports containing the same information on a twenty-four hour per day, three hundred sixty-five day per year basis of all emergency releases and shall be responsible for dissemination of such reports to other state agencies or authorities.” La. R.S. 30:2025(J)(1).

Louisiana Hazardous Material Hotline (“Hotline”): 877-925-6595 or 225-925-6595

- Manned by Louisiana State Police
- Can satisfy as notifications to the Louisiana Department of Environmental Quality for releases that cause emergency conditions and releases that do not cause an emergency condition but do exceed a reportable quantity. La. R.S. 30:2366(D)(1) & 2; LAC 33:I.3915 & 3917

Statutory Reporting Obligations – LDEQ

“Any person who discharges, emits, or disposes of any substance in contravention of any provision of this Subtitle or the regulations or of any permit or license terms and conditions issued thereunder, upon learning of the discharge, emission, or disposal, shall immediately, or in accordance with regulations adopted under this Subtitle, provide notification in accordance with the uniform reporting procedures to be established pursuant to Paragraph (J)(1) above, to the proper authorities as to the nature and amount thereof and the circumstances surrounding same, provided that no additional notifications or reports shall be required for emergency releases except as specifically required by law or rules as provided by this Section.” [La. R.S. 30:2025\(J\)\(2\)](#)

Also, see La. R.S. 30:2060(H), La. R.S. 30:2076(D), La. R.S. 2183(I), La. R.S. 30:2194(C), La. R.S. 30:2204(A), and LAC 33:VII.315.F

Statutory Reporting Obligations – State Police (Fixed Sites)

- “Owners and operators shall immediately notify the department of any reportable releases, other than a federally or state permitted release or application of a pesticide or fertilizer, of a hazardous material or substance listed pursuant to this Chapter exceeding the reportable quantity when that reportable quantity could be reasonably expected to escape the site of the facility, as soon as the owner or operator has knowledge of the release.
- “Any reportable release of any hazardous material regulated by this Chapter which causes any injury requiring hospitalization or any fatality or any release which results in a fire or explosion which could reasonably be expected to affect the public safety beyond the boundaries of the facility shall be reported immediately to the department.
- “Any incident, accident, or cleanup within a facility, which could reasonably be expected to affect public safety beyond the boundaries of the facility or where the owner or operator knows a protective action beyond the boundaries of the facility has been initiated, shall be reported immediately to the department.” [La. R.S. 30:2373\(B\)\(1\)-\(3\)](#)

LDEQ Chapter 39 – Important Definitions

- **Unauthorized Discharge**

- “a continuous, intermittent, or one-time discharge, whether intentional or unintentional, anticipated or unanticipated, from any permitted or unpermitted source which is in contravention of any provision of the Louisiana Environmental Quality Act (R.S. 30:2001 et seq.) or of any permit or license terms and conditions, or of any applicable regulation, compliance schedule, variance, or exception of the administrative authority.” LAC 33:I.3905

- **Emergency Conditions**

- any condition which could reasonably be expected to endanger the health and safety of the public, cause significant adverse impact to the land, water or air environment, or cause severe damage to property. LAC 33:I.3905 & 3915A.1.

LDEQ Regulations – Chapter 39 - Emergency Conditions

“These regulations apply to all persons or parties, both permitted and unpermitted”. LAC 33:I.3907

There are four main situations where reporting is required pursuant to the procedures outlined in Chapter 39 of the LDEQ Office of the Secretary Regulations: (1) emergency conditions; (2) reportable quantity (“RQ”) exceedances; (3) groundwater impacts; and (4) everything else, including permit conditions and other statutory and regulatory reporting obligations.

1. Emergency Conditions

“In the event of an unauthorized discharge that does cause an emergency condition, the discharger shall notify the hotline by telephone at (225) 925-6595 (collect calls accepted 24 hours a day) immediately (a reasonable period of time after taking prompt measures to determine the nature, quantity, and potential off-site impact of a release, considering the exigency of the circumstances), but in no case later than one hour after learning of the discharge... Notification required by this Subsection will be made regardless of the amount of the discharge. LAC 33:I.3915

- *Emergency Condition* is defined as “any condition which could reasonably be expected to endanger the health and safety of the public, cause significant adverse impact to the land, water or air environment, or cause severe damage to property.” LAC 33:I.3905 & 3915A.1.
- Regardless of RQ

LDEQ Regulations – Chapter 39 - Reportable Quantity Exceedance

2. Reportable Quantity Exceedance

“Except as noted in Subsection D below, in the event of an unauthorized discharge that exceeds a reportable quantity specified in Subchapter E of this Chapter, but that does not cause an emergency condition, the discharger shall promptly notify DPS by telephone at (225) 925-6595 (collect calls accepted 24 hours a day) within 24 hours after learning of the discharge.” LAC 33:I.3917

- Subsection D: “In the event an unauthorized discharge that does not cause an emergency condition exceeds a reportable quantity specified in LAC 33:I.3931.A.1.c, LAC 33:I.3931.A.1.d, LAC 33:I.3931.B.2, or LAC 33:I.3931.B.3, but no other reportable quantity s
- specified in Subchapter E of this Chapter, the discharger shall promptly notify DPS as described in Subsection A of this Section only if the discharge could reasonably be expected to escape the confinement of the facility or to an area to which the general public has unrestricted access.

The following federal RQs are incorporated by Reference:

- a. 40 CFR 117.3, July 1, 2016, table 117.3—reportable quantities of hazardous substances designated pursuant to section 311 of the Clean Water Act;
- b. 40 CFR 302.4, July 1, 2016, table 302.4—list of hazardous substances and reportable quantities;
- c. 40 CFR 355, July 1, 2016, appendix A—the list of extremely hazardous substances and their threshold planning quantities; and
- d. 49 CFR 172.101, July 1, 2016, appendix A—list of hazardous substances and reportable quantities. 33:I.3931.A.1.

LDEQ Reportable Quantity Modifications or Additions

LAC 33:I.3927.B.1. Modifications or Additions

The table below are state specific reportable quantities:

Pollutant	Pounds
Brine from Solution Mining	5000
Oil	1 barrel
Produced water	1 barrel
Sweet pipeline gas (Methane/Ethane)	42000 (1,000,000 scf)

LAC 33:I.3931

LDEQ Reportable Quantity Modifications or Additions

2. The RQ for any material on which maintenance of a material safety data sheet (MSDS) is required under the Occupational Safety and Health Administration's hazard communication standard as found in 29 CFR 1910.1200 et seq. and that does not appear on any of the lists incorporated by reference in Subsection A of this Section or in the table set forth in Subsection B of this Section shall be 5000 pounds, except that the RQ for all:
 - a. compressed or refrigerated flammable gases shall be 100 pounds;
 - b. flammable liquids shall be 100 pounds; and
 - c. other liquids requiring maintenance of an MSDS shall be 1000 pounds.
3. Notwithstanding Subparagraph B.2.a of this Section, for facilities that meet the criteria described in LAC 33:V.10111.E.2, the RQ for compressed or refrigerated flammable gases shall be 1000 pounds.
4. The controlled release of hydrogen for maintenance, during the start-up or shutdown of industrial equipment, or for other purposes is not reportable provided the release cannot be reasonably expected to affect the public safety beyond the boundaries of the facility. *LAC 33:I.3931*

LDEQ Federal Exemptions incorporated by reference

The following administrative reporting exemptions are hereby incorporated by reference:

- 40 CFR 302.6(d) and (e), July 1, 2016:
 - (Except for releases of radionuclides, notification of the release of an RQ, *solid particles of* RQ of solid particles of antimony, arsenic, beryllium, cadmium, chromium, copper, lead, nickel, selenium, silver, thallium, or zinc is not required if the mean diameter of the particles released is larger than 100 micrometers (0.004 inches) and
- 40 CFR 355.31, July 1, 2016.
 - Federally permitted releases, Solely within boundaries of the facility, certain radionuclide releases, etc.

LDEQ Regulations – Groundwater & *Everything Else* Reporting Requirements

3. Groundwater Impacts

“In the event that any unauthorized discharge results in the contamination of the groundwaters of the state or otherwise moves in, into, within, or on any saturated subsurface strata, the discharger shall notify **SPOC** within seven days.” LAC 33:I.3919.

4. *Everything else* – permit and statutory notification requirements

“Notifications not required by LAC 33:I.3915 or 3917 shall be provided to the department within a time frame not to exceed 24 hours, or as specified by the specific regulation or permit provision requiring the notification, and shall be given to **SPOC**...” LAC 33:I.3923.A

- Toxic Air Releases: La R.S. 30:2060(H)
- Water: La. R.S. 30:2076
- Hazardous Waste: La. R.S. 30:2183(I) & La. R.S. 30:2204.A(1)
- UST: La. R.S. 30:2194(C)
- Solid Waste LAC 33:VII.315.F – Note “by any person with knowledge”

LDEQ Regulations – SPOC

Single Point of Contact “SPOC”:

1. A verbal notification may be made by calling the LDEQ SPOC at **(225) 219-3640 or (225) 342-1234**. The LDEQ SPOC phone lines are manned during working hours (M - F, 8:00 AM - 4:30 PM). If calls are made after hours, leave a voice mail.
2. Reports may also be made by use of the Online Incident Reporting system available on the LDEQ website at <https://www.deq.louisiana.gov/page/file-a-complaint-report-an-incident>. Simply follow the onscreen instructions and complete the necessary fields. The onscreen user will receive a summary of the notification along with a confirmation tracking number which can be printed as a record of the notification.
3. Reporters may also use a direct email to contact the LDEQ at the following address with the necessary information to submit a notification: spoc@LA.GOV. (This option does not produce a confirmation.)

Reporting Requirements – State - LDEQ

Event	To Whom	When	Follow-up?
Emergency Condition LAC 33:I.3915	State Police Hotline at 225-925-6595 LAC 33:I.3915	Immediately, but no later than 1 hour after learning of the discharge LAC 33:I.3915	Yes, a written follow-up report must be submitted within 7 calendar days of the initial notification. LAC 33:I.3925
RQ Exceedance, but no emergency LAC 33:I.3917	State Police Hotline at 225-925-6595 LAC 33:I.3917	Within 24 hours after learning of the discharge LAC 33:I.3917	Yes, a written follow-up report must be submitted within 7 calendar days of the initial notification. LAC 33:I.3925

Timing of Required Reporting - LDEQ

Event	To Whom	When	Follow-Up
Groundwater Impacts	LDEQ – Single Point of Contact 1. A verbal notification may be made by calling the LDEQ SPOC at (225) 219-3640 or (225) 342-1234. The LDEQ SPOC phone lines are manned during working hours (M - F, 8:00 AM - 4:30 PM). If calls are made after hours, leave a voice mail.	Within seven days after the unauthorized discharge that results in contamination	Yes, a 7-day written notification in accordance with LAC 33:I.3925.A after the expiration the time of the initial notification. LAC 33:I.3919
All other reportable events	2. Reports may also be made by use of the Online Incident Reporting system available on the LDEQ website at https://www.deq.louisiana.gov/page/file-a-complaint-report-an-incident . Simply follow the onscreen instructions and complete the necessary fields. The onscreen user will receive a summary of the notification along with a confirmation tracking number which can be printed as a record of the notification. 3. Reporters may also use a direct email to contact the LDEQ at the following address with the necessary information to submit a notification: spoc@LA.GOV . (This option does not produce a confirmation.) 4. Radiation – for radiation incidents, by telephone at (225) 765-0160.	Not to exceed 24-hours	Yes, a 7-day written notification is required after the expiration of the time allowed for the prompt notification pursuant to LAC 33:I.3925.A <i>However, check permit or other specific regulation that may provide for a stricter timeline, such as for certain LPDES permit noncompliance events that require written reporting (in addition to 24-hour reporting) within 5 days permittee becomes aware of noncompliance.</i>

State Police - Fixed Site Reporting Requirements

Any release or incident involving a regulated hazardous material must be reported immediately by the owner or operator, or one of their designated representatives as soon as the owner or operator or designated representative, has knowledge of such release or incident, if it meets one or more of the following criteria:

- a. Which causes injury requiring hospitalization or a fatality; or
- b. Results in a fire or explosion which could reasonably be expected to affect the public safety beyond the boundaries of the facility; or
- c. Any incident, accident, or cleanup within a facility, which could reasonably expected to affect public safety beyond the boundaries of the facility;
- d. Any incident where the owner or operator knows a protective action beyond the boundaries of the facility has been initiated, shall be reported.
- e. Exceeds the reportable quantity during any continuous 24 hour period when the reportable quantity could reasonably be expected to escape beyond the site of the facility. La. R.S. 30:2373(B)(1), (2), (3), (4), LAC 33:V.10111.B.

State Police - Hazardous Materials

Hazardous Material—any substance deemed a hazardous material or a hazardous substance, and included on a list adopted by rule by the deputy secretary to include those materials deemed hazardous under the Comprehensive Environmental Response Compensation Liability Act (CERCLA), the Superfund Amendments and Reauthorization Act (SARA, Title III, U.S.C.), and certain substances included in the most recent United States Department of Transportation regulations as found in 49 CFR, Part 172.101. Hazardous material also means any substance designated by the deputy secretary in these rules which meets criteria established for adding other materials to the list. This term shall mean and include hazardous substances. LAC 33:V.10105.A

Hazardous Materials are established as follows:

- a. any material appearing on the most current list of Extremely Hazardous Substances as established by the Environmental Protection Agency (40 CFR, Part 355, Appendix A);
- b. any material appearing on the most current list of CERCLA Hazardous Substances as established by the Environmental Protection Agency (40 CFR, Part 302, Table 302.4);
- c. any material appearing on the most current list of Hazardous Substances as established by the Department of Transportation, Research and Special Programs Administration (49 CFR, Part 172, Appendix to 172.101); and
- d. any material on which maintenance of an MSDS is required under the Occupational Safety and Health Administration's Hazard Communication Standard as found in 29 CFR 1910.1200 et seq. LAC 33:V.10111.C.

State Police - Fixed Site Triggering Events

1. “Which causes an injury requiring hospitalization or any fatality”
 - Hospitalization—the admission into a hospital as a patient for an overnight stay or emergency treatment at a hospital to the extent that the owner or operator requested such treatment or becomes aware of such treatment within twenty-four hours of the initiation of the relevant release.
 - Admission into a hospital as a patient for an overnight stay;
 - Emergency treatment at a hospital to the extent that the owner or operator requested such treatment; or
 - Emergency Treatment at a hospital to the extent that the owner or operator becomes aware of such treatment within twenty-four hours of the initiation of the relevant release. LAC 33:V.10105.A.

State Police – Fixed Site Triggering Events

2. Results in a fire or explosion which could reasonably be expected to affect the public safety beyond the boundaries of the facility;
 3. Any incident, accident, or cleanup within a facility, which could reasonably expected to affect public safety beyond the boundaries of the facility;
 4. Any incident where the owner or operator knows a protective action beyond the boundaries of the facility has been initiated, shall be reported.
- Reasonably be Expected to Affect the Public Safety beyond the Boundaries of the Facility—fire, explosion, incident, accident, or cleanup within a facility that may reasonably impact public safety beyond the facility, including but not limited to an impact of such nature as to require shelter-in-place orders, evacuations, immediate response by emergency responders, or off-site road closures. The term shall not include facility drills, internal facility announcements, internal facility alarms and sirens, or internal facility response activities such as rolling facility fire trucks or ambulances, and movement of facility personnel in personal protective equipment. LAC 33:V.10105
 - Escape Beyond Facility—for the purposes of release reporting a release is considered off-site when the hazardous material or hazardous substance is released into the air or into any water, drainage ditch or canal such that the released hazardous material or hazardous substance could reasonably be expected to escape the confinement of the facility or to an area which the general public has unrestricted access. LAC 33:V.10105

State Police – Fixed Site Triggering Events

5. Exceeds the reportable quantity during any continuous 24 hour period when the reportable quantity could reasonably be expected to escape beyond the site of the facility. La. R.S. 30:2373(B)(1), (2), (3), (4), LAC 33:V.10111.B.

1. any material and its RQ appearing on the most current list of Extremely Hazardous Substances as established by the Environmental Protection Agency (40 CFR, Part 355, Appendix A);
2. any material and its RQ appearing on the most current list of CERCLA Hazardous Substances as established by the Environmental Protection Agency (40 CFR, Part 302, Table 302.4);
3. any material and its RQ appearing on the most current list of Hazardous Substances and Reportable Quantities as established by the Department of Transportation, Research and Special Programs Administration (49 CFR, Part 172, Appendix to 172.101);
4. any material on which maintenance of an MSDS is required under the Occupational Safety and Health Administration's Hazard Communication Standard as found in 29 CFR 1910.1200 et seq., and does not appear on any of the lists found in Paragraphs 1, 2, or 3 of paragraph D of this section, must be reported if the material released exceeds the RQ of 5,000 pounds hereby established by the Department, except all compressed or refrigerated flammable gases and all flammable liquids (as defined in 49 CFR, 173.120) which will have a 100 pound RQ and all other liquids requiring maintenance of an MSDS which will have a 1000 pound RQ.

Reportable Quantity Table	
Hazardous Material Group	Reportable Quantity (RQ)
EHS (40CFR Part 355, Appendix A)	As designated
CERCLA (40CFR Part 302, Table 302.4)	As designated
DOT (49CFR Part 172, Appendix 172.101)	As designated
Compressed or refrigerated flammable gases*	100 lbs.
Flammable liquids*	100 lbs.
All other liquids requiring an MSDS*	1000 lbs.
All other materials requiring an MSDS*	5000 lbs.

Timing of Required Reporting - State Police Fixed Site Reporting

Event	To Whom	When	Any follow-up?
Reportable Release or Incident (LAC 33:V.10111.B.1.-5.)	1st to the Local Emergency Planning Committee (LEPC), Parish Sheriff's Office, Office of Emergency Preparedness, <i>(Some parishes its 911)</i> ; and 2nd to Hotline 225-925-6595. LAC 33:V.10111.F.	Immediately upon knowledge ("1-hour") (LAC 33:V.10111.B. & F).	Yes, a follow-up written report must be made within 5 business days after the release or incident to the LEPC and to State Police. LAC 33:V.10111.H

State Police - Transportation Reporting Obligations

“Each person involved in an incident, accident, or the cleanup of an incident or accident during the transportation, loading, unloading, or related storage in any place of hazardous material subject to this Chapter shall report immediately by electronic or telephonic notification to the department if that incident, accident, or cleanup of an incident or accident involves:

- (1) A fatality due to fire, explosion, or exposure to any hazardous material.
- (2) The hospitalization of any person due to fire, explosion, or exposure to any hazardous material.
- (3)(a) A continuing danger to life, health, or property at the place of the incident or accident under any of the following circumstances:
 - (i) The incident or accident results in the release of a hazardous material, as defined in Title 49 of the Code of Federal Regulations.
 - (ii) As a result of the incident or accident, a bulk package of a regulated hazardous material as defined in Title 49 of the Code of Federal Regulations, comes to rest at an angle forty-five degrees or more from the upright position.
 - (iii) It is deemed necessary to transfer a hazardous material, as defined in Title 49 of the Code of Federal Regulations, from one bulk package to another bulk package on a public highway or within five hundred feet of an inhabited building.”
- (4) An estimated property damage of more than ten thousand dollars. [La. R.S. 32:1510\(A\)\(1\)-\(4\)](#)

State Police – Applicable Transportation Regulations

- “*Transportation or transport* means the movement of property and loading, unloading, or storage incidental to that movement.” 49 CFR 171.8
- “*Hazardous material* means a substance or material that the Secretary of Transportation has determined is capable of posing an unreasonable risk to health, safety, and property when transported in commerce, and has designated as hazardous under section 5103 of Federal hazardous materials transportation law (49 U.S.C. 5103). The term includes hazardous substances, hazardous wastes, marine pollutants, elevated temperature materials, materials designated as hazardous in the Hazardous Materials Table (see 49 CFR 172.101), and materials that meet the defining criteria for hazard classes and divisions in part 173 of this subchapter.” 49 CFR 171.8

Transportation Reporting Exception

E.(1) Notwithstanding any other provision of law to the contrary, the provisions of this Section shall not apply to any incidents, accidents, or cleanup of incidents or accidents that occur within a facility that is subject to the release reporting requirements of R.S. 30:2373(B) and is engaged in activities defined or classified under one or more of the following subsectors, industry groups, or industries of the 1997 North American Industry Classification System (NAICS):

- a) 211 (oil and gas extraction).
- b) 22111 (electric power generation).
- c) 3221 (pulp, paper, and paperboard mills).
- d) 324 (petroleum and coal products manufacturing).
- e) 325 (chemical manufacturing).
- f) 326 (plastics and rubber products manufacturing).
- g) 331 (primary metal manufacturing).
- h) 4953 (refuse systems).
- i) 4212 (local trucking without storage).
- j) 4789 (trucking without storage).

(2) Notwithstanding the provisions of Paragraph (1) of this Subsection, this Section shall apply to any carrier involved in any incident, accident, or cleanup of an incident or accident which occurs outside the perimeter of any facility exempted from this Section pursuant to Paragraph (1) of this Subsection. La. R.S. 15:1510.E.(1)

For this exception to apply, the following elements must exist:

- 1. The event occurred within the facility;
- 2. The event is subject to the release reporting requirements of LA. R.S. 30:2373(B) – *Fixed Site Reporting Obligations*; and
- 3. The facility was engaged in one of the listed subsectors, industry groups, or industries

Timing of Required Reporting - State Police Transportation Reporting

Event	To Whom	When	Any follow-up?
Incident, Accident, or Cleanup La. R.S. 32:1510	Hotline 225-925-6595. La. R.S. 32:1510	Immediately upon knowledge (“1-hour”)	Yes, a follow-up written report must be made La. R.S. 32:1510

State Police Courtesy Notifications

Your facility has an unpermitted release of a regulated hazardous material that could reasonably be expected to escape beyond the site of your facility. Because the quantity released may have exceeded its reportable quantity, you immediately report the release. Shortly thereafter, you confirm that less than a reportable quantity was actually released and no other criteria requiring an immediate report were triggered/met. How do you close this matter?

Because less than a reportable quantity of the hazardous material was released, you did not have to report the release. To close this matter, call the Hazardous Materials Hotline (877-925-6595 or 225-925-6595), provide the incident number previously assigned to the release, and confirm that less than a reportable quantity of the hazardous material was released, and no other criteria requiring an immediate report were triggered/met, and thus your report of the release should be considered a courtesy notification. No additional action or follow-up written report is required to close this matter with the Office of State Police or the local emergency planning committee with jurisdiction over the facility.

State Police Most Commonly Asked Questions and Answers— www.lsp.org/pdf/rtk_qa.pdf

LDEQ Courtesy Notifications

If a reporting entity calls the LSP Hazardous Materials Hotline at (225) 925-6595 to report an unauthorized discharge that **may** exceed a reportable quantity (RQ) but which does not cause an emergency condition, the LSP will notify the LDEQ. Where the reporting entity subsequently confirms that the discharge did not exceed an RQ (and thus non-emergency notification to the LDEQ was not required under LAC 33:I.3917), the reporting entity may close this matter with the LDEQ by providing an online SPOC incident report (see, LAC 33:I.3923.A.1). In the online incident report, the reporting entity must:

- Provide the LSP Hazardous Material Hotline Incident Number.
- Identify the material discharged.
- Provide an estimate of the amount of material discharged.
- Describe the actions taken, or being taken, to stop the unauthorized discharge and recover the material discharged.
- Describe how any recovered material was properly managed and disposed of.

Unless otherwise notified by the LDEQ, no additional action or follow-up written report under LAC 33:I.3925 is required to close this matter with the LDEQ. The submittal of the online report shall be deemed a certification that the release did not exceed the RQ and did not cause an emergency condition as provided in LAC 33:I.3915.

LDEQ Single Point of Contact: <https://www.deq.louisiana.gov/page/single-point-of-contact>



Resources

State Police – Emergency Services Unit

<https://lsp.org/about/leadershipsections/special-operations/emergency-services/emergency-services-unit-esu/>

LDEQ – Single Point of Contact

<https://www.deq.louisiana.gov/page/single-point-of-contact>

EPA List of Lists: https://www.epa.gov/system/files/documents/2024-11/consolidated-list-of-lists_updated-october-2024.pdf

Scenario's for Discussion

A tank car containing hazardous material has just been loaded by the facility operator and begins leaking. Who is responsible for reporting the release?

Additional Facts:

- Tank car has left the facility
- Shipper loaded the tank car
- Operator loaded the tank car (*what if facility does not allow shippers to touch tank cars once inside*)

Contact Information

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